Filed: October 16, 2001 Attorney Docket No.: 52493.000062 **DELIVERABLES** PHASE **FLOW** - feasibility form (or 402 strategic initiative database entry) - high level CBA principal step 1: determine feasibility - risk analysis form - (1) collect business requirements define - cost and schedule - (2) evaluate technical options - (3) complete feasibility form estimate for initiation - (4) develop preliminary Cost Benefit Analysis (CBA) phase - (5) identify major risks - (6) submit Request for Service (RFS) - (7) determine cost/timing to conduct initiation phase 2104 revise plan principal step 2: perform initiation phase - (1) complete charter - charter document - (2) establish project controls - CBA - (3) create project schedule - budget - (4) create detailed CBA and budget - project schedule measure - (5) determine system acceptance criteria - risk matrix & analyze - project controls The first of the first of 2 108 - system acceptance criteria approved revise plan - business and trechnical requirements principal step 3: design - (1) finalize business and system requirements - system user and - (2) develop system user and interface standards interface standards - (3) design logical system - logical data model - (4) design solution design & - technical specification - (5) create technical specifications improve - test strategy and plan - (6) define application processes - conversion plan - (7) develop test and training plan - retrirement plan - (8) develop conversion plan - training plan - (9) define after-implementation processes - system transition plan - (10) update CBA and schedule - updated CBA and schedule 112 approved revise plan (to FIG. 1B) FIG. 1A

New U.S. Patent Application

Inventor: Lisa Desjardins.

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INFORMATION TECHNOLOGY PROJECT"

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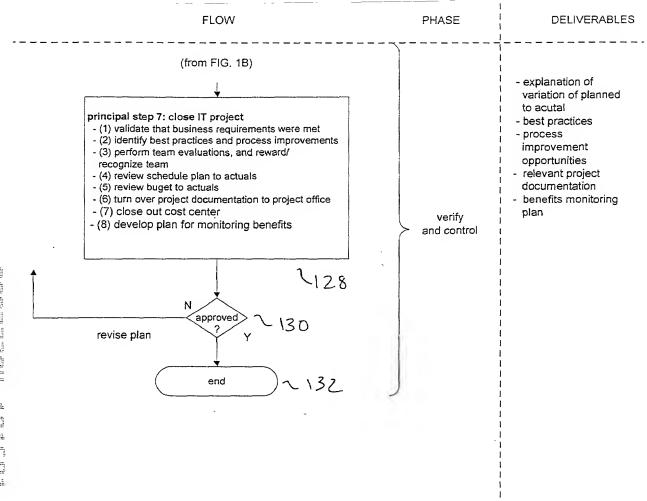


FIG. 1C